

CSS WorkSafeBC Pilot Project Support & Update

Pilot Employers Support (26)

- Any pilot employer can contact Satvinder directly at 604.601.3127 or toll free at 1.800.377.3340 or email at sbasran@cssea.bc.ca for consultation/advice on issues such as:
- Reviewing Disability Management (DM) / Return to Work (RTW) / Health & Safety (H&S) Policy/Procedures
- Reviewing Claim Management Practices
- Engaging 3rd Party Benefits Administrative Support
- Questions pertaining to Gap Analysis of Agency specific Claims Count, Claims Cost Drivers & Injury Time Loss (Injury & CU Experience Ratings)
- Accessing WorkSafeBC Resources
- Questions regarding WorkSafeBC Certificate of Recognition (COR)
- Engaging/Supporting Agency H&S Committees
- Questions or Challenges on H&S / DM / RTW
- Questions regarding Community Social Service Classification Units (CU's)

Disability Management and Return to Work pilot with 13 employers (in additions to above items)

- Support in crafting Disability Management (DM) / Return To Work (RTW) / Health & Safety (H&S) Policy/Procedures
- Hands on approach in advising employers as a form 7 (Time Loss - Serious) is being completed, to examine RTW for employers, and to provide advice on questionable injury claims
- Implement strategies with 13 employers with the support from benefits administrators and WorkSafeBC
- Finalize engagement strategy for the 13 employers, 3rd Party Benefits Plan Administrators, and WorkSafeBC to ensure consistency in the disability case management of the Pilot Project by January 2016

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Best Practices

- 92% Survey Return Rate (24 of 26) – Compiling Survey Summary Report
- Identifying best practices from survey data as strategies to pilot with 13 employers by April/May 2016
- Examining & developing resources for CSS Sector – February 2016

CSSEA Website / Pilot-Project Link

- Please be sure to visit the Project Link for updates and resources on the CSSEA Website.
https://www.cssea.bc.ca/index.php?option=com_content&view=article&layout=edit&id=1247n

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Pilot Project Action Plan

Status Update

- Completion and engagement with 26 Pilot Employers with Mtgs, Survey, WorkSafeBC, and outreach into sector pertaining to health & safety.
- 3rd Party Benefits Plan Provider Mtgs Completed (DMI/Acclaim/GWL)
- Education & Planning Training for CSS Sector
- Gathering & Compiling Best Practices Document for CSS Sector
- Engagement with Unions (Presentations to CSSUBA)

Pilot Employers (13 Poor Performing)

- Improve Health & Safety Program
- Improve Injury Prevention & Disability Management Practices
- Input emerging challenges on H&S Training & Education on Policy development

Pilot Employers (13 Good Performing)

- Input on Health & Safety and Best Practices
- Input on H&S Training & Education on Policy development at CSS Sector level

Up Coming Pilot Project Activities – 13 Disability Management & RTW

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Webinar/In Person Meeting with 13 Employers (Poor) – FEBRUARY 2016

- To obtain and share direct feedback on H&S challenges at agency levels with pilot group.
- Development of Agency specific Mini-Projects to tackle immediate challenges
- Gap Analysis at Peer to Peer Level & input on Resource Development
- Session & Training Development for Pilot Employers

Education & Training Sessions (Exclusive for 13 Pilot Employers) – APRIL & JULY 2016

- Two Training Sessions for 13 Pilot Employer tentative schedule for April/May & July/Aug.
- Sessions to be defined by Pilot employers – Example 1) Health & Safety Culture/Systems, 2) RTW/DM

WorkSafeBC CSS Sector Resource Development – APRIL / MAY 2016

- Items to be discussed: Education/Learning, Support Goals, Peer Forum, Leverage Existing Systems, Build on Concepts with pilot agencies which will be translated to the CSS Sector level.
- Pilot to work closely with employer in the development of CSS Sector specific information and materials