

CSS WorkSafeBC Pilot Project Update

an Innovation and Sustainability Roundtable Initiative

Newsletter February 2017

Acknowledgements

The Pilot Project would like to express its gratitude to the 26 employers for participating with the Project, the community social services sector, Stakeholders and WorkSafeBC for their support.

Pilot Project Outreach & Supporting Partnerships

In December 2016 and January 2017, Pilot Employers (26) received a WorkSafeBC Employer Performance Profile Update based on the Classification Units they were registered in. All 26 Pilot Employers received a personal consultation review on their Profiles on how they were performing and to explore injury prevention opportunities in addition to improve claims management practices.

The Project continues to provide direct support to the 13 pilot employers on the Disability Management & Stay At Work (SAW) / Return To Work (RTW) process. The Pilot is also working closely with these pilot employers' third party benefit administrators to ensure there is a flow in the case management and Return To Work / Stay At Work / Recovery At Work processes for injured workers.

The Project continues to serve as a positive Reference for those Pilot Employers that have and are currently scheduled for an Accreditation Survey or Audit by *Commission on Accreditation of Rehabilitation Facilities* (C.A.R.F.) or *Commission on Accreditation* (C.O.A.).

Best Practices: CSS Sector Injury Prevention and Resource Information Development

Over the past 20 months, feedback gathered from pilot employers and community social services sector (through joint education sessions with WorkSafeBC & the Pilot throughout BC) have helped identify Best Practices which has served as a blue print in the creation of two documents: the "Employer's Community Social Services Health & Safety Handbook", and the "Community Social Services Injury Management (Recovery At Work) Road Map". These two documents are being reviewed by WorkSafeBC, and the next steps will entail Pilot Employers (via Webinar) to complete the final review in February/March, at which time it will be prepared for distribution to the CSS Sector in April/May (please note this timeline is tentative).

Please note that the "Handbook" is also being reviewed by the Community Social Services Bargaining Association.

The Pilot Project and WorkSafeBC are pleased to develop these resource documents which have captured and will reflect the health & safety needs of the community social services sector.

Migration of Classification Units (CU) & CSS Sector CU Rate Making/Forming

The Classification Unit (CU) Migration process for community social service (CSS) employers that are registered in Long Term Care CU #766011 to transfer to Residential Social Service Facility CU #766017 has been re-activated. A core focus of the Pilot Project is to ensure the migration will be cost neutral and or cost reduction for employers.

Community Social Service agencies throughout BC that may be also registered in the Short Term Care CU #766019 who are randomly audited by WorkSafeBC are reassigning them to the correct Residential Social Service Facility CU #766017.

The Pilot Project encourages employers who have questions regarding their Classification Unit(s) to contact the CSS WorkSafeBC Pilot Project Manager (below).

Accreditation & WorkSafeBC Certificate of Recognition Program Review

Last year, WorkSafeBC conducted an in-depth examination to determine whether Accreditation (Commission on Accreditation of Rehabilitation Facilities, and Council on Accreditation) and the WorkSafeBC Certificate of Recognition (COR) Program are equivalent or not equivalent.

WorkSafeBC's analysis and findings concluded that both Accreditation bodies and the WorkSafeBC Certificate of Recognition Program are not equivalent.

The Pilot is pleased to convey that it will complete the BCMSA WorkSafeBC COR Auditors Training in the upcoming months, the purpose will be to serve as COR resource for the community social services sector.

The Pilot will continue exploring options on how best to improve access to the WorkSafeBC COR Program for the community social services sector.

Pilot Contact Information

For more information please contact Satvinder Basran, Project Manager, CSS WorkSafeBC Pilot Project at 604.601.3127 or toll free at 1.800.377.3340 Ext. 127 or by email at sbasran@cssea.bc.ca. Please visit the Pilot web link for updates/resources/presentations on the CSSEA Website.

https://www.cssea.bc.ca/index.php?option=com_content&view=article&layout=edit&id=1247

