Administrative Assistant

Casual

Job Summary:

Provide a variety of administrative, secretarial, and receptionist duties.

Qualifications:

Education, Training and Experience:

- Completion of secondary school, plus Certificate in secretarial training or office procedures.
- Minimum one (1) year experience.
- Completion of De-escalation training.
- Completion of Standard First Aid training.

Job Skills and Abilities:

- Ability to type at least 50 words per minute with high degree of accuracy.
- Advanced level of proficiency with all MS Office applications.
- Ability to communicate effectively orally and in writing.
- Demonstrated outstanding customer service skills.
- Ability to deal with others with courtesy and tact, both in person and on the phone.
- Ability to organize work and carry out the duties of the position with independence.
- Knowledge of community and available resources.

Key Duties and Responsibilities:

- 1. Welcome clients and other visitors, determine their needs and refer them to appropriate resources.
- 2. Answer multi-line switchboard and transfer calls as needed.
- 3. Provide word processing, data input and typing support to staff.
- 4. Draft, type and distribute minutes of meetings.
- 5. Perform other support duties related to program areas such as providing information to clients or visitors, assisting with intake and client tracking.
- 6. Compile data and produce reports and statistics as required.
- 7. Schedule client appointments for various programs.
- 8. Sort and distribute incoming mail and process outgoing mail.
- 9. Operate a variety of office equipment such as computer, printer, photocopier, fax machine.
- 10. Maintain and update files and filing systems.
- 11. Performs other relevant duties as may be assigned.

General:

- Administrative Assistant Grid 10 \$25.95 plus 10.6% in lieu of benefits
- $\cdot \quad \text{This position requires BCGEU membership.}$

- · This position is open to all persons.
- · This position requires successful completion a criminal record check.
- · This position will report to the Lead Administrative Assistant

NO phone calls please. Only short-listed applicants will be contacted.

To apply for this position, please use the link on our website: https://www.comserv.bc.ca/careers/

Closing Date: 12:00 Noon, September 2, 2025