

JOB POSTING #2025-04-02
INTERNAL/EXTERNAL
Youth Resource Centre
Youth and Family Outreach Worker
Wage: \$29.50 to \$31.29 per hour
Full Time: 35 hours per week, Monday to Friday
Permanent

Work with Youth and their Parents to Improve Family Dynamics
Join the team at Archway
Come Help Us Help People
Abbotsford
On Site

Job Summary:

We are seeking a dedicated and compassionate Youth and Family Outreach Worker to join our team in supporting families through challenging times. In this dynamic and impactful role, you will work directly with youth and their parents or caregivers—both individually and together—to strengthen family relationships, reduce conflict, and promote healthy communication and coping strategies. You will also assist families in navigating the difficulties they face within the home, in their relationships, and within themselves.

You'll collaborate with families from diverse backgrounds, many of whom have experienced trauma and are dealing with complex challenges such as parent-teen conflict, abuse, mental health concerns, and housing or food insecurity. Your responsibilities will include advocating for individuals within the family unit, supporting families in their interactions with schools and government ministries, and connecting them with essential community resources. This role involves a combination of office-based and outreach work to build trust, foster engagement, and provide meaningful support.

By helping families set and achieve realistic and meaningful goals, you will play a key role in fostering resilience, enhancing individual and parenting skills, to create more stable, supportive, and connected home environments.

Your Role:

Archway's Youth and Family Outreach Worker with the Youth Resource Centre contributes by:

- Providing assessment, planning and supportive interventions for, and with clients of the Youth Resource Centre.

- Assisting clients in identifying, understanding, and overcoming personal/family problems, connecting, or reconnecting to positive community and family networks, and in establishing and achieving realistic goals.
- Supporting parents in setting boundaries, self-care, communication skills and re-establishing or maintaining a healthy relationship with their youth.
- Educating parents on adolescent development, substance use, mental health issues, sexual exploitation, and other related topics as applicable.
- Liaising with youth to obtain their perspectives, gathering information, finding common ground, and determining the best course of action based on identified needs.
- Providing mediation between youth and parents.
- Collaborating with other youth services in the community, including schools and the Ministry.

This position is a great fit for someone who has excellent communication, mediation, and networking skills; has knowledge of youth culture and current trends and has the ability to work with both male and female youth.

Our Offer

- Wage: \$29.50 to \$31.29 per hour
- A full-time position at 35 hours per week, availability Mondays to Fridays, from 9:00 AM to 4:30 PM, some evening work may be required.
- Permanent.
- Benefits include:
 - Three weeks pro-rated vacation in your first year; four weeks in your second year.
 - Three pro-rated wellness days per year.
 - Pro-rated sick leave days per year.
 - Opportunity to exchange a statutory holiday for a cultural day celebration.
 - A great benefits plan including extended health and dental; you choose your plan.
 - A pension plan: Archway meets your contribution.
 - Employee and Family Assistance Program.
 - Access to online wellness resources including newsletters, physical health videos, and wellness events.
 - Free use of Archway's wellness equipment.
 - Great in-house training opportunities.
 - Business insurance and associated mileage costs for program-related driving is covered by Archway. (insert into the posting only if the position requires driving for program-related work).
 - Rewarding work in a positive and supportive environment.
 - Work/Life balance.

Getting an Interview – you will be considered if you have:

- A Bachelor's degree in Child and Youth Care (CYC), Social Work, or a related field, OR a diploma in a related field with significant experience.
- Experience working with parents.
- Experience working with youth and families.

- Experience providing services through a trauma informed and client-centered lens.
- Experience in direct program delivery in the community social service sector.

The Job Requires you to have:

- Knowledge of youth culture and current trends.
- Relationship building skills; able to build rapport and work with youth with high-risk behaviour.
- Strong knowledge of parenting strategies.
- Strong crisis management skills; able to work effectively during crisis.
- Good organization, time, and general management skills.
- Knowledge of adolescent development, substance use and mental health concerns.
- Knowledge of government and community-based programs and related provincial and community support systems.
- The ability to work some evenings.
- Use of your own vehicle for program-related driving; must be able to be insured according to Archway's transportation policy.
- Valid Class 5 BC Driver's license, and a clean driving abstract.
- Valid First Aid certificate with CPR Level 1.
- A satisfactory Criminal Records Check is a condition of employment.

Closing date is July 31, 2025.

TO APPLY

Interested applicants are to reference **Posting #2025-04-02** in the subject line.

Please submit your cover letter and resume online only to:

Email: jobpostings@archway.ca

Subject: Job Posting **#2025-04-02**

No phone calls please. Only short-listed applicants will be contacted.

Must be legally entitled to work in Canada at time of application.

Your resume may also be forwarded to other Programs for their consideration for their job vacancies. If you do not wish for your application to be shared with other Programs, please send an e-mail to jobpostings@archway.ca with DO NOT FORWARD TO OTHER PROGRAMS, in the subject line of the e-mail and the job reference number to which you applied, in the body of the e-mail.

Archway's goal is to be a diverse workforce that is representative, at all job levels, of the people we serve. Equity and diversity are essential to excellence. An open and diverse community fosters the inclusion of voices that have been underrepresented or discouraged. We encourage applications from members of groups that have been marginalized on any grounds enumerated under the B.C. Human Rights Code, including Indigenous identity, race, colour, ancestry, place of origin, political belief, religion, marital status, family status, physical or mental disability, sex, sexual orientation, gender identity or expression, or age.

We acknowledge that we gather on the traditional and unceded territory of the Stó:lō people. Stó:lō territory extends from the mouth of the Fraser River to Boston Bar. Locally, this includes the Matsqui First Nation and Sumas First Nation. We give them thanks for sharing their land and resources with us.

We invest in the mental health and wellbeing of our employees.

We're proud to share that Archway was recently recognized for having a 5-Star Safety Culture!

Every year, Canadian Occupational Safety (COS) recognizes organizations across Canada that exemplify excellence in fostering robust workplace safety cultures. Winners demonstrate a commitment to proactive risk management, comprehensive training, and employee engagement.

This award reflects our ongoing commitment to creating a workplace environment where employees feel safe, seen, and supported.

If you're interested in working for an organization where safety is a priority, come work with us at Archway.