



Young Families Support Worker

Temporary, Part-Time - 28.5 Hours/Week

January 5, 2026 - April 27, 2026

Job Summary:

To provide support, training, and resources for pregnant and parenting youth, under the age of 23, in coordination with referring workers, community partners and the Coordinator. To advocate for and encourage young parents to engage with community resources, make healthy lifestyle choices and be a successful parent. When appropriate, work with the schools in educating and supporting youth in school setting.

Outreach Support:

- Provides assessment, intervention, care planning assistance, and support for program participants.
- Aids program participants in identifying, understanding and addressing personal/family problems relating to pregnancy and/or parenting, and in establishing and achieving personal and educational goals through SMART goal planning.
- Facilitate community partnerships with community agencies and service providers.
- Where possible, provide community education on issues concerning pregnant and parenting youth

Qualifications:

Education, Training and Experience:

- Bachelor's Degree in Social Services or a related field.
- Minimum of one (1) year working with pregnant or parenting young parents in an outreach capacity.
- Direct program delivery experience in the community social services sector with a demonstrated working knowledge of community-based programs and related provincial and community support systems preferred.

- Valid Driver's License and reliable vehicle with appropriate insurance.

Job Skills and Abilities:

- Must possess knowledge of youth development, including age-appropriate needs and barriers to care.
- Must possess knowledge of human development, group dynamics, family dynamics, and attachment theories, and demonstrated ability to work with children and families.
- Must possess knowledge of interventions involving issues of attachment and attachment disorder.
- Must possess knowledge of interventions involving issues of trauma. Knowledge and experience in areas of grief and loss preferred.
- Must possess well-developed interpersonal, organizational and communication skills, both oral and written.
- Must be temperamentally and emotionally capable of empowering the client family.
- Must be able to work effectively and collaboratively referring workers, social workers, health professionals, youth workers, and other relevant community partners.

Additional Requirements:

This position requires the ability to function, both independently and within a small team. Managing crisis situations on a case-by-case basis is an ongoing expectation of this position. Individual one-on-one outreach and support provided by this position may require work outside normal office hours and in clients' homes, in the community or at care team functions.

Key Duties and Responsibilities:

1. Provides emotional support, guidance, and problem-solving to clients to address issues related to family functioning in an individual or group setting using techniques such as active listening and conflict resolution.
2. Identify and encourage recreational, social and/or cultural activities that will facilitate the young parents' engagement in the community. This may include attendance or assistance in attending group parenting programs.
3. Performs assessments by gathering information based on strengths and needs assessment form and observations in collaboration with the young parent and the referring agency.
4. Conducts basic support services with clients and participates in the implementation of the service plan as agreed upon with the client and the

referring agency. Evaluates performance and progress in collaboration with clients to report to referring agency.

5. Recommends referral and placement of clients to appropriate programs, problem solves and redirects family members toward appropriate and beneficial use of their personal resources, community resources and support networks for pregnant and parenting youth.
6. Adhere to established Child Abuse Protocols and Health & Safety Standards.
7. Develop and facilitate community presentation relevant to young pregnant and parenting individuals in the community. Plays an active role in community engagement and committees.
8. Delivers outreach support and advocacy prior to, during and following pregnancy, as necessary. Delivers education about pregnancy, pre/postnatal supports, parenting and child development. May provide follow-up support to young parent upon leaving the program. May accompany clients to appointments.
9. Within confidentiality guidelines, communicates and consults with social workers, case managers, therapists, school personnel, mental health, primary and foster caregivers, and other workers with regard to the families' progress and care plan goals, in order to facilitate a supportive unified approach to the family.
10. Arranges or provides client transportation, as needed and within reason, while empowering the client to take responsibility to arrange transportation.
11. Reports to and discusses care planning and program concerns with the Youth Services Coordinator.
12. Participates in staff development, team meetings/debriefings and administrative meetings as scheduled.
13. Maintains accurate program and client records and reports. Ensures that all required documentation is completed by required deadlines and observes policies of confidentiality.
14. Ensures that program standards, guidelines, and policies of the organization are maintained.
15. Complete all mandatory learning requirements.
16. Performs other relevant duties as may be required.

General:

- Wage rate as per BCGEU Collective Agreement, Families First Support Worker – Grid 12 - \$29.17 per hour plus health and dental benefits.
- This position requires Union membership.
- This position is open to all persons.
- This position requires successful completion of a criminal record check.
- This position reports to the Youth Services Coordinator.

To apply for this position, please visit our website:

<https://www.comserv.bc.ca/careers/>

Please mention the name of the job position you are applying for in your cover letter. NO phone calls. Only short-listed applicants will be contacted.

Closing Date: 12:00 Noon, December 4, 2025