CHWK COMMUNITY SERVICES

JOB POSTING
November 10, 2026

Residence Worker - Casual
Must be Available for Graveyard Shifts

Job Summary:

Assists both adult and youth clients to live successfully in CCS Housing Programs. Ensures clients' physical, emotional, social, educational, and medical needs are met. Assists clients to enhance quality of life with activities of daily living as appropriate and the development of life skills.

Qualifications:

Education, Training and Experience:

- High School Diploma.
- One (1) year recent related experience or an equivalent combination of education, training, and experience.
- Standard First Aid and CPR-C Certified.

Job Skills and Abilities:

- Demonstrated abilities in crisis intervention, conflict resolution, and advocacy for clients.
- Working knowledge of factors relevant to the success of adults living with chronic and severe mental illness in a residential program.
- A working knowledge of factors relevant for youth to become successful in their independence.
- Ability to communicate professionally in oral and written.
- Ability to build and maintain professional relationships with clients, other residential staff and with other agencies.
- Strong commitment to the ability of clients to become independent and skilled.
- Demonstrated ability to assist clients in developing basic tenancy skills, social and life skills, and healthy lifestyle choices.
- Able to keep accurate statistics and provide reports to Supervisor.
- Ability to work as a team with Youth Services employees and to make referrals.
- Ability to work alone effectively with little supervision.
- Basic computer skills (Word documents, e-mails, some spreadsheets).

Key Duties and Responsibilities:

1. Participates, as directed by the Housing Coordinator, in the assessment, goal setting and program planning (Personal Service Plan) for individuals living in CCS housing programs. Documents, implements and provides input into the evaluation of the program.
2. Recognizes, analyzes and deals with potential emergency situations such as client's aggressive behavior to ensure no harm comes to the client and/or the public. Reports problems to the Housing Coordinator.
3. Assist with case management by identifying potential problems and reporting any difficulties. Provides input to other support staff with regard to the development of appropriate program plans to achieve residents' objectives. Contributes to the evaluation of residents' progress and prepares reports.
4. Performs light housekeeping duties such as vacuuming, sweeping, mopping, dusting, emptying garbage, and wiping down surfaces.
5. Maintains reports such as statistics, logbooks, incident reports and daily activities of residents as required by the Housing Coordinator.
6. Maintains liaison with other agencies, professionals, government officials and the community as appropriate to the program and directed by the Housing Coordinator.
7. Respond to housing inquiries and provide responsive referral and troubleshooting.
8. Complete all mandatory learning requirements.
9. Performs other related duties as required.

General:

- Wage rate as per BCGEU Collective Agreement, Residence Worker – Grid 10 - $27.53 per hour, plus 10.6% in lieu of benefits.
- This position requires Union membership.
- This position is open to all persons.
- This position requires successful completion of a criminal record check.
- This position reports to the Housing Coordinator.

To apply for this position, please go to our website at:
https://www.comserv.bc.ca/careers/

Please mention the name of the job position you are applying for in your cover letter.

NO phone calls. Only short-listed applicants will be contacted.

Internal staff apply through the WFN Career Centre.

Closing Date: November 26, 2026