

Formerly Abbotsford Community Services

JOB POSTING #2026-123-01

INTERNAL/EXTERNAL

Moving Ahead Program (MAP)

Case Worker – 2 Positions

1 – Arabic Speaking

1 – Swahili Speaking

Wage: \$24.00 to \$26.00 per hour

Full Time: 35 hours per week, Monday to Friday, 8:30 AM to 4:30 PM

Temporary (until March 31, 2027)

Provide Support and Guidance to Newly Arrived Families

Join the team at Archway.

Come Help Us Help People

Location: Abbotsford

Onsite

Job Summary:

The MAP Case Worker provides outreach, intake, planning, and overall guidance and support for families in the Moving Ahead Program.

Your Role:

Archway's Case Worker with the Moving Ahead Program (MAP) contributes by:

- Engaging in outreach to make connections with newly arrived and/or "hard to reach" families.
- Carrying out intake and assessment with clients and developing wraparound support plans for clients.
- Organizing, Facilitating and preparing curriculum to deliver the Life Skills/ Topical Workshops according to client's needs and requirements.
- Providing home outreach and visitation as needed.
- Facilitating communication between various systems and clients who have language and cultural barriers.
- Maintaining required documentation on clients.
- Following up with clients/agencies to assess effectiveness of services and referrals.
- Assisting with addressing barriers to participation such as transportation, language, and/or literacy.
- Preparing exit plans for clients and providing follow-up.

This position is a great fit for someone who has a degree in the Human Services field and experience addressing settlement needs and issues as well as a strong understanding of intercultural family dynamics and has an ability to communicate with individuals who have low English levels.

Our Offer

- Wage: \$24.00 to \$26.00 per hour
- A full-time position at 35 hours per week, availability Mondays to Fridays, from 8:30 AM to 4:30 PM.
- Temporary until March 31, 2027.
- Benefits include:

- Three weeks pro-rated vacation in your first year; four weeks in your second year.
- Three pro-rated wellness days per year.
- Pro-rated sick leave days per year.
- Opportunity to exchange a statutory holiday for a cultural day celebration.
- A great benefits plan including extended health and dental; you choose your plan.
- Employee and Family Assistance Program.
- Access to online wellness resources including newsletters, physical health videos, and wellness events.
- Free use of Archway's wellness equipment.
- Great in-house training opportunities.
- Business insurance and associated mileage costs for program-related driving is covered by Archway.
- Rewarding work in a positive and supportive environment.
- Work/Life balance.

Getting an Interview – you will be considered if you have:

- A degree in the Human Services field, OR the equivalent combination of education and experience.
- At least 3 years' experience addressing settlement needs and issues of multi-barrier immigrants and refugees.
- At least 2 years' experience working with clients suffering from emotional and mental health issues.
- At least 2 years' experience using case planning and case management principles and techniques.
- Ability to speak Arabic or Swahili is required.
- An additional African language will be an asset.
- A valid Class 5 BC Driver's License and clean driving record.

The Job Requires you to have:

- Strong written, verbal, and active listening skills; able to communicate effectively and respectfully with people with a variety of backgrounds and abilities.
- Well-developed ability to communicate with individuals who have low English levels.
- Understanding of intercultural family dynamics.
- Well-developed knowledge of program eligibility criteria.
- Strong knowledge of case planning and case management principles and techniques.
- Able to set boundaries with clients.
- Well-developed knowledge of BC's systems; able to connect clients to mainstream services
- Well-developed computer skills; able to use Microsoft Office 365, virtual meeting platforms, and use any required databases.
- Strong crisis intervention and de-escalation skills.
- Well-developed computer skills; able to use Microsoft Office 365, virtual meeting platforms, and use any required databases.
- Strong organizational and time management skills; able to balance and manage competing projects and priorities.
- Ability to work with multicultural and diverse backgrounds.
- The use of a personal vehicle is required for program-related driving; must be able to be insured according to Archway's transportation policy
- Comfortable using the Agency van.

- Willingness and flexibility to work evenings and weekends as needed.
- A satisfactory Criminal Records Check is a condition of employment.

Closing date is date is February 8, 2026.

TO APPLY

Interested applicants are to reference **Posting #2026-123-01** in the subject line.

Please submit your cover letter and resume online only:

Email: jobpostings@archway.ca

Subject: Job Posting #2026-123-01

No phone calls please. Only short-listed applicants will be contacted.

Must be legally entitled to work in Canada.

Your resume may also be forwarded to other Programs for their consideration for their job vacancies. If you do not wish for your application to be shared with other Programs, please send an e-mail to jobpostings@archway.ca with DO NOT FORWARD TO OTHER PROGRAMS, in the subject line of the e-mail and the job reference number to which you applied, in the body of the e-mail.

Archway's goal is to be a diverse workforce that is representative, at all job levels, of the people we serve. Equity and diversity are essential to excellence. An open and diverse community fosters the inclusion of voices that have been underrepresented or discouraged. We encourage applications from members of groups that have been marginalized on any grounds enumerated under the B.C. Human Rights Code, including Indigenous identity, race, colour, ancestry, place of origin, political belief, religion, marital status, family status, physical or mental disability, sex, sexual orientation, gender identity or expression, or age.

We acknowledge that we gather on the traditional and unceded territory of the Stó:lō people. Stó:lō territory extends from the mouth of the Fraser River to Boston Bar. Locally, this includes the Matsqui First Nation and Sumas First Nation. We give them thanks for sharing their land and resources with us.

We invest in the mental health and wellbeing of our employees.

We're proud to share that Archway was recently recognized for having a 5-Star Safety Culture!

Every year, Canadian Occupational Safety (COS) recognizes organizations across Canada that exemplify excellence in fostering robust workplace safety cultures. Winners demonstrate a commitment to proactive risk management, comprehensive training, and employee engagement.

This award reflects our ongoing commitment to creating a workplace environment where employees feel safe, seen, and supported.

If you're interested in working for an organization where safety is a priority, come work with us at Archway.